

We are the champions!

New Charter Housing Trust are proud to be a TSA Co-regulatory champion

In November 2010 the Tenant Services Authority (TSA) launched a competition for housing providers to become Co-regulatory champions. In total the TSA received 64 applications. A panel comprising of TSA staff, TPAS and staff from the Centre for Public scrutiny assessed the applications and awarded 'Champion' status to the top ten organisations.

New Charters application focused on the principles of co-regulation and at the forefront our own scrutiny panel known as the 'Tenant Management Team'.

Resident Involvement and scrutiny are built into the heart of New Charter. As Champions, the Tenant Management Team and colleagues at New Charter will host a Champions conference in the summer to show how scrutiny has been developed and how it has delivered a real change to our residents.

On hearing the news of our success, Tony Powell Executive Director Neighbourhood at New Charter commented, 'We are extremely proud to be a Co-Regulatory Champion. It is a fantastic acknowledgment for the residents who have been involved in our journey to put co-regulation at the forefront of the organisation. Our Champions Conference will emphasise the hard work completed over the last 2 years and will show how the Tenant Management Team are succeeding in delivering the values of Co-Regulation'

TSA Assistant Director, Tenant Excellence, Graeme Foster said, 'We were pleased to receive so many excellent applications from providers demonstrating the strength of co-regulation across the country. The ten selected champions will help to build on this work and support others in developing their co-regulatory approach'.

Alongside the Tenant Management Team and in addition to the 'Champions Conference' New Charter will promote and encourage other landlords to increase their resident involvement in the regulation of their homes and communities with an aim of working together to scrutinise, challenge and improve performance.

If you are interested in our mentoring service and would like to arrange a study visit please contact Steve Fanshawe 0161 331 2579, or by email Steve.fanshawe@newcharter.co.uk.